

SCENIC RIVERS ENERGY COOPERATIVE

POLICY BULLETIN NO. 10-9A

SUBJECT: Delinquent accounts

POLICY: Delinquent accounts reconnected

RESPONSIBILITY: Manager and Employees

PROCEDURE:

Delinquent accounts disconnected and reconnected during following hours, either payment in full or other arrangements with cooperative personnel, must be made before reconnection:

7:30 a.m. - 3:00 p.m. - \$ 50.00 connection charge plus usage

3:00 p.m. - 7:30 a.m. - \$100.00 connection charge plus usage

A deposit may also be charged before reconnection to be held as security for any future unpaid balances. The deposit will typically be equal to the total of the two highest months' bills during the past 12 months.

(See Policy Bulletin No. 10-12 for further details on deposits.)

DATE ADOPTED: 01/30/92

DATE REVISED: 05/29/03