

# SCENIC RIVERS ENERGY COOPERATIVE

## POLICY BULLETIN NO. 10-13A

### NON-STANDARD SERVICE POLICY: NEUTRAL ISOLATION

Scenic Rivers Energy Cooperative provides electric energy and service to its member-consumers having as a standard the neutrals of the cooperative's primary distribution system and the member's service physically bonded together with an electrical conductor (wire). This neutral interconnection may be undesirable by the member-consumer.

At the member's request and at the cooperative's discretion, the cooperative will install and maintain a device suitable to the cooperative to provide for the isolation of neutrals between the primary and secondary systems.

#### Availability

At the cooperative's discretion, this non-standard service is available to a member who takes service from the cooperative under any of its published rate schedules and who desires to isolate under normal operations the primary distribution system neutral from the secondary system neutral of the member's service. Member must sign the application for non-standard service to receive such service.

#### Type of Service

Installation and maintenance of a neutral isolation device for all services at available secondary voltages. Device shall be inspected quarterly by the cooperative. The member will be required to pay an installation fee, which shall be reviewed and adjusted periodically.

#### Member's Cost

There will be a monthly charge of \$35.00 and will continue as long as this device is in service.

#### Taxes

Wisconsin sales tax will be added to these charges as required by law.

Terms of Payment

Monthly payments shall be made to the cooperative with the electric bill and shall be due on the same date as the bill for electric service. The use of this device may be discontinued at any time and billing will cease.

DATE ADOPTED: 03/27/86

DATE REVISED: 05/29/03