

SCENIC RIVERS ENERGY COOPERATIVE

POLICY BULLETIN NO. 10-11

SUBJECT: Service on consumer outages

POLICY: The consumer shall be responsible for trouble with his own wiring.

RESPONSIBILITY: Manager and Employees

PROCEDURE:

The Cooperative shall be responsible for electric service up to the point of connection with consumer's wiring. The consumer will have to arrange for repair of his/her wiring. The consumer will have to arrange for repair of this wiring with two exceptions as follows:

1. Security lights rented from the cooperative will be maintained free of charge during regular working hours.
2. The load management receiver on a consumer's water heater and electric heat shall also be serviced free of charge during regular working hours.

This policy supersedes and cancels all similar policies prior to this date.

DATE ADOPTED: 06/24/82

DATE REVISED: 08/26/04